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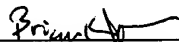
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

First Named Applicant: Schessel (et al)
Serial No.: 09/942,005
Filed: 08.28.2001
Title: A CALL PROCESSING SYSTEM

Docket No.: 1992P07463 US09
Examiner: To Be Assigned
Group Art Unit: To Be Assigned
Dated: 11.20.2001

CERTIFICATE OF MAILING

I hereby certify that correspondence is being deposited on 11.20.2001 with the U.S. Postal Service with sufficient postage as first class mail on the below-indicated date in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231


Brian K. Johnson

Assistant Commissioner for Patents
Washington, DC 20231

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INFORMATION DISCLOSURE STATEMENT

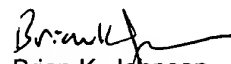
Sir:

In accordance with 37 CFR § 1.56 and § 1.97(b), Applicant wishes to call the attention of the Examiner to the references listed in the attached form PTO-1449.

Copies of these references were previously submitted with the Information Disclosure Statements filed in the Parent Application Serial Nos. 08/838,209, 08/656,995, 08/538,167, 08/335,924, 08/184,740 and 07/906,957 or otherwise cited by the Examiner in those applications.

Consideration of the foregoing in relation to this application is respectfully requested.

Respectfully submitted,


Brian K. Johnson
Reg. No.: 46,808

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